

QUALITY & ENVIRONMENTAL POLICY OF S.P. LANDSCAPES & TREE CONTRACTORS LIMITED

Quality Policy

The Quality Policy of SP Landscapes & Tree Contractors Limited is to operate to recognised Codes of Practices such as BS.3998 (Recommendations for tree work) where applicable any other relevant British Standards and ISO 9001:2008 International Quality Management System and National Highways Sector Scheme 18.

We shall strive to improve the level of service, promote and develop a culture of continuous improvement in order to improve customer satisfaction levels.

To ensure the business continues to be successful we shall ensure personnel receive the appropriate training and development to carry out their job in an effective manner.

The performance of the QMS and our quality objectives will be reviewed to ensure their effectiveness and continued suitability at each management review meeting. It is our policy to improve the performance of the QMS.

Environmental Policy

SP Landscapes & Tree Contractors Limited is committed to the adoption of environmentally responsible policies and practices, together with the regular review of both its performance and scope for further improvements. Our organisation aims, through continuous staff awareness, to create and maintain the highest levels of environmental responsibility, we are committed to continually reducing the impact our business has on the environment.

We maintain a fundamental belief in the importance of protecting the environment, and will take all necessary steps within our power to eliminate, or control, environmental hazards by:

Aiming to use the most economical use of all materials, supplies and energy, using renewable or recycled materials wherever possible.

Keeping itself fully informed of best practices elsewhere and compliance with environmental legislation and where applicable regulation and any other environmental requirements.

Minimising waste produced in all parts of the business, inclusion of recycled materials and the methods for environmentally acceptable disposal of materials as necessary.

We and our staff have a responsibility towards the environment, in which they live and work a responsible attitude and commitment to the Company's objectives are expected.

Our environmental objectives and targets shall be reviewed on an as and when basis and formally reviewed at each management review meeting of the Environmental and Quality Management System.

The contents of these Quality & Environmental Policies shall be communicated to all personnel through induction training and its understanding verified during internal audits of the quality management system.

The contents of this policy shall be communicated to the public via our web site

As Managing Director I take full responsibility to ensure that this policy is communicated and implemented throughout the organisation and any other interested parties, this will be achieved during induction training and its understanding verified during internal audits of the environmental management system.

Approved by



S.Pammenter
Managing Director
1st June 2011